

Business Result Intermediate

Student's Book Answer Key

7 | Security

Working with words

1

- 1 In the first reading the security breach was theft of information from databases as a result of unauthorized access. In the second, the employee stole in full view of security cameras.
- 2 Personal information was stolen in the first case; DVDs and CDs were stolen in the second case.
- 3 A credit agency and its customers in the first case; the company where the thief was employed in the second case.

2

Security measures

password
security pass
security cameras
security staff
monitor

Security breaches

unauthorized access
identify theft
stealing
entering a system without passwords

4

- 1 safeguard 2 deter 3 monitor

5

- 1 insure ... against
- 2 prevent ... from / stop ... from
- 3 check ... for / scan ... for
- 4 prevent ... from / stop ... from / deter ...from
- 5 safeguard against / protect against
- 6 check ... for / monitor ... for / scan ... for

6

Possible answers

- protects against worms and hackers (anti-virus software)
- deters burglars from breaking in (CCTV)
- stops someone from logging in to private data (password)
- insures against unauthorized entry (security pass)
- scans for illegal objects (X-ray machine)
- safeguards against thieves (burglar alarm)
- prevents someone from opening a lock (lock and key)

Business communication skills

1

Some possible answers

ID card

- + easy to make, easy to check by photo
- can be forged, easy to lose, must be checked by people

PIN number

- + very secure, can be changed quickly, can be combined with swipe card for extra security –
- easy to forget, someone might steal it by watching

Key

- + cheap, small
- easy to lose, steal, or copy

2

- 1 current system is identity badges, new system is swipe cards
- 2 the advantage is that every person's ID can be checked, the disadvantage is that staff will have to swipe every time they go through a door

3

- | | | | | | |
|-----|-----|-----|-----|------|------|
| 1 f | 3 e | 5 b | 7 l | 9 j | 11 i |
| 2 h | 4 d | 6 g | 8 c | 10 a | 12 k |

4

- | | | | |
|-----------|------------|-------------|-----------|
| a 1, 2, 6 | b 3, 4, 12 | c 8, 10, 11 | d 5, 7, 9 |
|-----------|------------|-------------|-----------|

5

Student A notes

Current situation

- problems with underground car park
- employee's bag stolen

Changes

- install CCTV in car park and corridors by the end of the month
- these are connected to screens in reception

Student B notes

Current situation

- problems with virus on the network
- hacker tried to read employee information

Changes

- install new software to scan computers
- start new system of passwords
- new password every month from department manager

Practically speaking

2

1 S 2 S 3 C 4 C 5 C 6 S 7 S 8 S

Language at work

1 a 2 b

2

present perfect simple: b

present perfect continuous: a

3

1 've been working 2 've completed 3 met 4 've understood

5

1 result 2 reason 3 reason 4 reason

6

1 Consequently = so / therefore / as a result 3 because of = due to
2 In order that = so that 4 in order to = to

Case study

Discussion

1 - 3

Possible answers

- 1 The bad publicity for the security firm may mean that customers lose confidence in it and take their business elsewhere.
- 2 The company could write a letter to all of its customers and assure them of the security measures being used and any changes that are being made.
- 3 The company could – change its passwords more regularly – issue passwords to fewer people.

Task

2

Possible answers

	Advantages	Disadvantages
1	you could know about all the staff	very time consuming
2	limits information leaving the building	we need employees to be able to work from home
3	this would mean there are fewer staff to check (in 1)	it might be inconvenient to limit the numbers
4	limits information leaving the building	USB devices are more convenient than using laptops
5	makes sure everyone is aware of the situation and requirements	time consuming
6	would improve morale and stability	expensive and suggests you can't trust employees
7	the information is centralized and controlled	impractical, inconvenient, and still means data can be accessed externally
8	will stop anyone without the password	people always forget passwords