

Alan Brookes
121 Great South Road
Souderton, PA 18964

October 26, 2010

Rescue Insurance Company
13 Babbington Place
Lancaster, PA 17573

Dear Sir or Madam,

Insurance claim
Policy number: XSG 1788346 DOM

I am writing to make a claim on the above insurance policy for new wooden laminate for the kitchen floor, a venetian blind, and various items of kitchen equipment.

On Tuesday, October 23, the overflow pipe became disconnected from the storage tank that is directly above the kitchen area. When I returned from work that day, the kitchen was flooded and the deluge had also damaged several items on the top of the units.

Fortunately the units themselves are unaffected, but the wooden laminate flooring has warped and been severely discolored by the water penetration. The window blind too is badly misshapen and has been stained by the water. The other items sustaining damage are an electric kettle, a toaster, a small blender, and an Alessi kitchen timer.

I have kept all of the above damaged goods for your inspection and I look forward to hearing from you.

Yours faithfully,

Alan Brookes